# Promisec Overview

## Holistic Endpoint Security Management Solutions

**Use Cases**

**Haim Levy**
Chief Business Officer

# Amdocs Case Study

## Background

- Worldwide market leader for innovation in customer experience systems employing >17,000 people.
- Provides software/services in over 50 countries, >100 sites for customer billing, CRM, and OSS; including outsourced customer service and data center operations.
- Clients include global telecom suppliers, such at AT&T,  BT Group, Sprint, and others.

## Challenges

Global enterprise with highly distributed IT infrastructure, managed remotely by centralized IT Security and Operations

- Strained to achieve complete endpoint visibility globally
- Struggled with effectiveness of existing agent-based security, maintenance, and monitoring systems
- Burdened with an excessive volume of manually remediated help-desk events
- Sought insight into deviations and risk trends of both global & regional offices
- Wanted a solution that integrates with and enhances existing workflows

# Amdocs Case Study - Cont

## Promisec Solution and Impact

Integrated Promisec's INNERspace Core Platform with existing third-party and proprietary systems (e.g., ArcSight SIEM, SCCM, and Active Directory) enabling proactive global IT policy management from single location

- Improved visibility and control to 100% of endpoints without adverse network or endpoint impact
- Provided independent and targeted endpoint insights, focused on violations of defined policies, to existing SIEM
- Automated identification and remediation of policy violations into a single integrated workflow with Amdocs' SIEM and SCCM, there by reducing manual interventions and downstream help-desk load

## Testimonial

*"Promisec provides us with the visibility needed to control our global security policies and a full understanding of the risks, their severity, and the tools needed to minimize them."*
- Amdocs CISO -

# Genomic Health Case Study

## Background

- For over a decade, Genomic Health has made genomics an indispensable part of cancer care. Now, we are using next generation technology to transform patient management throughout the cancer journey: from diagnosis to treatment.

## Challenges

Enterprise with highly distributed IT infrastructure requiring a solution that would not hinder the delivery of critical patient care

- Audit and enforce A/V policies
- Discover of any unauthorized software being added to endpoints and remediate
- Asset compliance for all Microsoft products in the enterprise for licensing renewal
- Required asset data to be shared across multiple department utilizing MS Office Products

# Genomic Health Case Study - Cont

**Genomic Health**
LIFE, CHANGING.

## Promisec Solution and Impact

Integrated Promisec's PEM Core Platform enabling proactive IT policy management from a single console.

- Complete visibility and control to 100% of endpoints without any disruption to critical medical/clinical operations during normal business hours.
- Business driver: During Microsoft renewal, Genomic had to identify all endpoints that have Microsoft Visio and project installed. Then automatically uninstall without any user intervention. This saved Genomic Health over $1.2 million in renewal cost and meet Microsoft compliance agreement
- Automated identification and reducing manual interventions and downstream help-desk load

## Testimonial

*"Promisec provides us with the visibility needed to control our endpoint security policies and a full visibility into the all assets at Genomic Health. understand"*
**-** Craig Guinasso, IT, Genomic Health

# Teva Case Study

## Background

- Established in 1901, Teva has its global headquarters in Israel. Today Teva has approx. 57,000 employees, a portfolio of more than 1800 molecules, and produce approximately 120 billion tablets and capsules a year at 87 manufacturing facilities. Teva ranks among the leading pharmaceutical companies in the world and are active in 80 countries.

## Challenges

Enterprise with highly distributed IT infrastructure requiring a solution that would not hinder the delivery of critical patient care

- Audit and enforce A/V policies
- Discover of any unauthorized software being added to endpoints and remediate
- Asset compliance for all Microsoft products in the enterprise for licensing renewal
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# Teva Case Study - Cont

## Promisec Solution and Impact

Integrated Promisec's PEM Core Platform enabling proactive IT policy management from a single console.
- Until 2016 – 40,000 Endpoints monitored worldwide
- End of 2016 – extended usage during and after a major M&A of Actavis- Alergan generic division
- The first IT product implemented in the IT of the merged company ~~during~~ was Promisec
- With Promisec the system managers made sure the new endpoints are compliant to the Teva general endpoints security policy before they installed any other IT application on these endpoints.

# Tnuva Case Study

## Background

- Israel's largest food manufacturer, established in 1926 Masters in dairy products manufacturing and distribution Acquired by Brightfood Dairy from China in 2015 . 20 sites in Israel.

## Challenges

Enterprise with highly distributed IT infrastructure in 20 sites requiring a solution for Visibility & Control:
- OS Patching control and monitoring
- Identification of unauthorized software
- Admin rights usage control
- Monitoring of files stored in Endpoints
- Monitoring several of security controls
- Control and validation of software implementation projects
- SIEM integration

# Tnuva Case Study - Cont

## Promisec Solution and Impact

Integrated Promisec's PEM Core Platform enabling proactive IT policy management from a single console.
- Complete visibility and control to 100% of endpoints without any disruption to operations during normal business hours.
- Patch management , Whitelist/ Blacklist, Admin rights full control
- Quick incident response in Ransomware Attack Event
- Automated identification and reducing manual interventions and downstream help-desk load

## Testimonial

*"Promisec provides us with "Another Pair of Eyes on the IT" - the visibility needed to control our endpoint security policies "*
**-** Alexander Kaufman, CISO, Tnuva

# Aditya Birla Group Case Study

**ADITYA BIRLA GROUP**

**Industry** *Finance*   **# of Endpoints** >*XXX*

## Background

- Aditya Birla Capital Limited (ABCL) is the holding company for the financial services businesses of the Aditya Birla Group.
- Collectively employing more than 20,000 workers, the subsidiaries of ABCL have a nationwide reach with 850+ branches, over 200,000 agents / channel partners and several bank partners.

## Challenges

Financial enterprise with highly distributed IT infrastructure in 850 sites requires a solution for visibility to assure security and compliance such as:
- Central tracking for all workstations, laptops and servers
- Track local administration rights
- OS Patching control and monitoring
- Identification of unauthorized software
- Admin rights usage control especially for local administrators

# Aditya Birla Group Case Study - Cont

## Promisec Solution and Impact

The Aditya Birla Capital Limited security and compliance administrators now have visibility across all of their endpoints, allowing them to ensure that all ABCL local administrative rights are properly set and secured.

- Constantly monitor and actively inspect endpoints within the organization.
- Inspect endpoints on the software level to identify malicious files, registry entries, processes and services that may be running, allowing them to quickly remediate any vulnerabilities.
- Validate patches deployed to Windows machines, inspecting and assuring that all required patches have been properly applied.

When discrepancies are discovered, the team can easily remediate, as Promisec Endpoint Manager allows them to:

- Enforce standardization of servers and workstations, ensuring a consistent software footprint on each machine.
- Create a baseline for software deployment across the enterprise.
- Update and upgrade software – as a software delivery and update vehicle where traditional deployment methods are not applicable.
- Complement their hardware and software inventory management solution for 100% accountability of endpoint devices.

# Thank You!

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