

PROFESSIONAL SERVICES OFFERING

MSP QUICKSTART PROGRAM



Automox Professional Services offers our combined knowledge and experience in patching and endpoint hardening solutions to reduce implementation risk and optimize the ROI of your investment. The MSP Quickstart Program ensures a quick and successful implementation. Relying on our expertise reduces the learning curve that comes with new technologies. The MSP Quickstart Program focuses on the plan, design, and implementation phases of your Automox investment.

THE MSP QUICKSTART PROGRAM INCLUDES:

- **Deploy agents:** Automox Professional Services will assist your organization* in planning, deploying, and verifying proper deployment of agents within your initial customer implementation.
- **Setup Device Groups:** Automox Professional Services will help you optimize device groupings within the Automox platform to best reflect your initial customer's patch and endpoint hardening plans.
- **Setup Patching Policies:** Automox Professional Services will help setup and implement patch policies for your initial customer.
- **Provide best practices** for onboarding Automox for your initial customer's unique environment (grouping endpoints, policy design, agent deployment, user-authentication, software deployment, bulk software remediation, etc)
- **1:1 online assistance** to aid with onboarding every step of the way
- **Provide troubleshooting** for issues that arise during onboarding

* Assistance up to the first 300 agents deployed

* Automox does not provide any 3rd party application to perform deployment of the agent to your initial customer's endpoints.

