



Solution Brief

# Al-Powered Incident Response

Reduce Email Analysis and Response Time By More Than 90%



## **One Dashboard = Fast And Simple Investigation & Response**

IRONSCALES transforms and automates email phishing investigation, orchestration, and response by seamlessly integrating with your email server removing all phishing emails from user inboxes from one unified dashboard.

## Reporting

The detected or employee-reported email appears in the Open Incidents area of the IRONSCALES Resolution Center. SOC teams have real-time visibility into practically everything they need in order to make a quick verdict, including - the number of reports for the incident, affected mailboxes with similar emails, full sender details and fingerprint, and complete body text among others.

# **Forensics & Triage**

IRONSCALES then automatically triages the threat severity and orchestrates a comprehensive phishing forensic examination of the suspicious email using our proprietary forensic analysis in conjunction multi-AV, visual similarity, and sandbox scans.

## Remediation

If a clear Indication of Compromise is returned for any email, link or attachment, the platform removes the email from ALL affected mailboxes automatically. The system also generates all the relevant mitigation information to both the endpoints and security information and event management (SIEM). IRONSCALES also uses machine learning to find and cluster similar phishing emails and known attacks. This prevents broader polymorphic attacks or campaigns from going undetected and unresolved.

#### The Median Total Time To Identify, Verify, And Remediate Phishing Is More Than 3 Hours!

Security operations center (SOC) teams face a continuously clogged ticketing system filled with spam, legitimate phishing and false positives attacks. Disparate systems and point solutions like SEGs, training, DMARC, and YARA based Incident Response tools solve for only pieces of a larger email security puzzle. Adding to the challenge, you have approximately 82 seconds from the time a malicious email lands in a user's mailbox to identify the message and remediate it before the worst unfolds as users click to open. Think about it: your SOC team must discover and respond to the email threat in less time than it takes to brush your teeth.



My day gets consumed in 30-minute blocks as I try to get to one incident after another."

CISO, GLOBAL FINANCIAL SERVICES FIRM One Gartner client set up an email phishing reporting button in Outlook and it increased the number of suspected phishing messages submitted to the SOC by 800%. Security operations centers need to automate the submission and resolution of phishing attacks, including searching for similar attacks across all inboxes."

GARTNER (FIGHTING PHISHING – 2020 FORESIGHT)

# Phishing Incident Response On The GO (IOS & Android)

IRONSCALES also offers the first and only mobile incident response app. You can resolve incidents faster on the go- no keyboard is required.

## **Uniting Humans And Machine Intelligence**

The continuous closed feedback loop between employee reports and our technology that captures, analyzes, and acts on data inputs allows you to prevent, detect, and respond automatically.

Technical controls alone are not enough, as email phishing is a human and machine problem that requires a human and machine solution. When layered into a holistic defense system, employees can become a vital layer of detection and contribute to the growing effectiveness of machine learning models.

# **Key Features And Benefits**

- Automates phishing investigation, orchestration, and remediation
- Provides an intuitive dashboard built for rapid response
- Integrates with other third-party SIEM, SOAR, multi AV and Sandbox solutions
- Resolves incidents on the go with our IOS and Android mobile apps
- Automatically detects, claws back and clusters bad emails at scale-instantly
- Decreases email admin requirements with AI/ML (no more scripts and tools)

www.srccybersolutions.com

+91 120 232 0960 / 1

1 | sales@srccybersolutions.com

Why choose IRONSCALES?

- We are fast to deploy, simple to manage and highly effective in stopping all types of email attacks
- We deliver email security in the mailbox and defend against modern email threats
- We integrate both email security and awareness training into a single offering

We were looking for a much more automated solution, whereas traditional solutions have been very manual."

CISO, GLOBAL FINANCIAL SERVICES FIRM

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# ABOUT SRC CYBER SOLUTIONS LLP

At SRC Cyber Solutions LLP, we provide Next Generation, Automated and User-Friendly solutions in partnership with AUTOMOX for Patch and Endpoint Management, IRONSCALES for Comprehensive Email Security and Anti-Phishing Protection, THREATX for WAAP (WAF++) with an Attack-Centric approach for Web Application and API protection and Project Ares for Online Gamified Simulation-based Cyber Security Training.



