# **2021**

#### STATE OF IT OPERATIONS REPORT HIGHLIGHTS NEED FOR:







THE BURDEN OF REMOTE WORK ON IT OPERATIONS:

Thousands of new devices, endpoints, and support requests

On-premises tools Manual and infrastructure processes

## AGREE THAT ENDPOINT MANAGEMENT

Became more difficult due to remote work

#### THE CONSEQUENCE: CRITICAL VULNERABILITY EXPOSURE

# 60% REPORT IT TAKES THEIR ORGANIZATION

More than 3 days to patch cloud and remote devices and over 30 days to patch remote laptops, remote desktops and cloud servers.

#### LEAVING ORGANIZATIONS EXPOSED & AT HIGH RISK FOR A CYBERATTACK AND IN NEED OF AUTOMATION

The new normal requires a new approach – automating remote IT operations to enable real-time visibility and control over diverse, shifting IT environments.

### 93% SURVEY PARTICIPANTS

Plan to switch to at least some cloud endpoint management solutions within the next two years.







SECURE YOUR HYBRID WORKFORCE



#### STATE OF IT OPERATIONS

Lessons learned from a survey about the effects of the rapidly growing remote workforce on t state of today's IT Operations



#### **READ THE REPORT**

#### **Contact SRC Cyber Solutions LLP**

ww.srccybersolutions.com +91 120 232 0960 / 1 sales@srccybersolutions.com Find out how your organization compares to your industry peers and learn about the benefits of cloud-native IT operations.

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